

Appendix viii - Stakeholder Engagement Plan

Report to	Future Housing Delivery Model Review Group
Title	Draft Approach to Stakeholder Engagement
Report by	Julian Wain – Independent Adviser
Date	17 th December 2014

Describe the issue under consideration

To approve the approach to engaging with stakeholders during the review process for the future housing delivery model.

Context of the report

When considering the draft terms of reference members noted that the intention is that the review process should be transparent and should take into account the views of all relevant stakeholders. Accordingly, this report sets out the approach to that engagement and consultation. Members' comments are welcomed, particularly if there are additional stakeholders to add into the process.

Stakeholders and methods of engagement

The key identified stakeholders for this project are:

- Haringey councillors
- Tenants and leaseholders
- Homes for Haringey Board members
- Homes for Haringey staff
- LB Haringey staff involved in work on housing
- Trade Unions
- GLA
- DCLG

The principal methods of engagement will be by face to face interview and facilitated meeting and review session, but briefings and electronic media will also be used to ensure as wide engagement as possible.

The following sections set out the detail for each group of stakeholders.

Haringey Councillors

As members are aware this group has been established to overview the process, to ensure that it is clear and transparent and to assist the Cabinet Member, Councillor Strickland in coming to a recommendation for Cabinet in September 2015.

It is proposed that a briefing for both political groups should be provided after the interim report in March 2015, and again following the production of the draft final report in July to ensure that all members are aware of the process. Following the Cabinet meeting in September the overview and Scrutiny Committee will have the opportunity to consider the matter.

It is also proposed to have a short summary note produced after each of your meetings for the information of all members, and it is intended that those of your reports that do not contain commercially sensitive or confidential material should be published after each meeting.

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Tenants and leaseholders

The review team proposes to have a formal session with the Homes for Haringey Tenant Scrutiny Panel, taking the form of a short presentation on the issues under consideration and a facilitated collection of tenants views. Similar sessions are proposed for the leaseholder panel, and for the wider resident panel. In addition a small number of focus groups are proposed to further gather tenant opinion.

In addition, discussions will be held with the Council's Communication team to ascertain the most appropriate use of electronic media for information gathering on this process. An update on this will be brought to your next meeting.

After initial analysis has been carried out and the Review Group has begun to form a view on the likely future direction of the housing delivery model, members will consider a report on the need for, and if appropriate the best way of doing a test of tenant opinion inviting the views of all tenants. At present it is anticipated that this report will come to you in February 2015.

Homes for Haringey Board members

Understandably, the Homes for Haringey Board are having their own internal discussions about the future, which they will share with the Review Group at your meeting in February. In advance of that it is proposed that a facilitated briefing and information gathering session is held with the Board, so that the context of their views can be shared with members in advance. It is then proposed that following your own consideration of the initial options in March, the Board's views would be sought on your initial findings; depending on the option chosen seeking their views as to implementation from a Homes for Haringey perspective. This will be reported back to you in April 2015.

As well as this session, it is suggested that one to one interviews with all the Board members are carried out to obtain an individual perspective from each part of the Board. The insight from the tenant Board members will be especially useful, and all feedback will be captured and reported back to the Board.

Housing staff

It is proposed to offer Homes for Haringey staff two briefing/focus groups to canvas views and also a similar meeting for housing staff currently employed by the Council directly. In addition a session will be run with the Homes for Haringey executive team mirroring that held with their Board.

Appropriate use will be made of newsletters and existing internal communication methods both for information and to offer the opportunity for feedback.

Trade Unions

The review team will meet with the Trade Unions in December, by joining one of the regular meetings held with the Chief Operating Officer, and then again at regular intervals. Once again the process will involve a briefing on the issues under consideration and the collection of views from trade union representatives. Ad hoc additional discussions can be timetabled as necessary.

Greater London Authority/ Department of Communities and Local Government

Meetings are being sought in the near future with both the above government bodies. There are three purposes to this. Firstly, to communicate the fact that Haringey is looking at future housing delivery and to

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explain how this is being carried out. Secondly, to seek the views of both bodies on the way forward for Haringey's housing stock; particularly in view of their existing involvement in the Borough, especially around the regeneration agenda. Thirdly, the availability of government support for particular options needs to be ascertained and an early view of this will be very helpful.

Feedback from the stakeholder engagement

Outcomes from the interviews, briefings and focus groups will be collated and reported to your subsequent meetings; principally in February. At your February meeting stakeholders who wish to present their views directly to you will be invited to do so. Homes for Haringey have already indicated that they wish to present to you.

For decision

Members are requested to consider the draft approach to stakeholder engagement and agree as appropriate.